Desiring a role in information security that challenges and encourages growth, while providing a platform for success

# CERTIFICATIONS & CERTIFICATES:

**Coding Certificates Earned:** HTML, CSS, and JavaScript Fundamentals; currently studying for Security Plus certification

# TECHNICAL SKILLS:

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| --- | --- | --- | --- |
| Application development and life-cycle management | Communicate technical information in layman’s terms | Adaptable and eager for new challenges | Building and repairing computers |
| Networking: Packet analysis, Wireshark, router and switch configuration, protocols, SSH, firewalls, iptables, proxies, SIEM, DNS, DHCP, VPN, and VLAN | Systems: Windows and Linux administration, Windows and Linux hardening, web technology architecture and security, containerization, Docker, VMWare, VirtualBox | Secure network design, identity and access management, risk management, vulnerability assessment, honeypots | Penetration Testing: Kali Linux, Metasploit, NMAP, Hashcat, SQLMap, Nikto, Dirbuster, BurpSuite, John the Ripper, MSFVenom, and Merterpreter |
| Programming and scripting: Python programming, bash scripting, and PowerShell | Mentoring and educating future cyber security professionals | Troubleshooting workstation, server and network issues | Capture the Flag events, hacking challenge walkthrough write-ups |

# PROFESSIONAL EXPERIENCE:

**Network Operations Center Technician at Global Linking Solutions (Charlotte, NC) Jan 2020-Present**

● Use CLI on Cisco systems to remediate tickets in queue within established SLAs

● Monitor networks and troubleshoot connectivity issues with carriers, technicians, and sites

● Map out network topologies, configure subnets, and learn about various networking devices

● Work with equipment from vendors including Cisco, Fortinet, Adtran, Juniper, and Palo Alto

● Proactive monitoring, configuration management, and fault resolution of enterprise grade client networks

**Cybersecurity Bootcamp Senior Tutor at UNC Charlotte (Charlotte, NC) July 2020-Present**

● Promoted to Senior tutor level due to high session volume helping students

● Prepare students to succeed in Cybersecurity and Security Plus certification

● Manage a roster of thirty students and organize data into a spreadsheet for tracking tutoring sessions

● Create and utilize Python and Google API scripts to assist in job tasks such as emailing reminders

**Cybersecurity Bootcamp Teaching Assistant at UNC Charlotte (Charlotte, NC) June 2020-Present**

● Provide support to lead instructor in a Cybersecurity program to ensure student success

● Grade homework, guide students in the Cybersecurity journey, and facilitate student growth

● Create and enact lesson plans to ensure students have skills necessary to pursue security careers

**Independently Contracted Locksmith (Flagstaff, AZ, and Cornelius, NC) Jan 2018-March 2019**

● Provided quality assurance and management of products/services for a small business

● Discovered innate ability to troubleshoot and developed a solution-focused mindset

**Residential Counselor PRN at Eliada Homes, Inc (Asheville, NC) July 2017-Dec 2017**

● Became acquainted with working in a stressful environment to manage crises by breaking issues down and de-escalating situations, resulting in students recognizing their ability to cope with stressful and agitating events

# EDUCATION:

* Cybersecurity Bootcamp Program, UNC Charlotte with 4.0 GPA (Charlotte, NC) **Aug 19, 2019-Feb 24, 2020**
* Bachelor of Arts in Psychology, UNC Asheville with 3.627 GPA (Asheville, NC) **Aug 2015-July 2017**